## **Accela Citizen Access**

A single gateway to a wide range of services through the Bureau of Construction Codes for local inspectors, contractors, licensees, homeowners, and businesses.

## **Online availability to:**

- Apply or renew Boiler, Electrical, Elevator, Mechanical, Manufactured Housing and Plumbing licenses.
  - ⇒ You'll receive an emailed copy the next business day.
- Search for a licensee or verify a license.
- Obtain permits for Mechanical, Electrical, Plumbing, Boiler, Elevator or Building.
  - $\Rightarrow$  Pay online with a credit card.
  - ⇒ You'll receive the permit via email within 1-2 business days.
- Apply or renew registrations for inspectors and building officials.
- Submit plans for review through e-PlanCheck.
- Track the status of plan reviews, permits and inspections.
- Pay fees.
- Apply for inspector registrations and training classes.
- Upload photographs, document work experience.
- File a complaint.





## **Online capability to:**

- Manage plan review and permit activities from initiation to close.
- Streamline the issuance, tracking, and enforcement of licenses issued by the BCC.



- Manage multiple documents
  plans, architectural drawings, and licenses.
- Connect field personnel (inspectors and investigators) to data for real-time code enforcement activities for quick turnaround by the BCC.

"Accela Citizen Access allows our Bureau of Construction Codes and all the customers it serves to take advantage of the newest technology available in all construction-related activity."

—LARA Director Shelly Edgerton

## **Questions? Training Requests?**

Go to LARA Accela FAQs. Trainings can be arranged for associations or groups. For technical questions or training requests, email BCC at LARA-BCC Service@michigan.gov.

Register Today for an account on

Accela Citizen Access.

Or go to: https://aca3.accela.com/lara/

LARA is an equal opportunity employer /program.